

England Boxing Courses Terms & Conditions

1. General Entry Requirements

- All bookings must be made via the England Boxing online booking system, The Locker.
- o Candidates must be registered on The Locker.
- Candidates must meet the minimum course requirements to be eligible for a place on the course.
- o Candidate must attend all scheduled course dates. Courses are not transferable and cannot be split between two courses or locations.

2. Payment and Fees

- Payment is required at the time of booking through invoice or card payment.
 Your place is not secured without payment.
- Only credit or debit card payments are accepted.

3. Course Applications

- o All courses are scheduled to be booked at any time until they reach capacity.
- All available courses can be viewed via the Locker.
- o If a course is fully booked, you will automatically join a Waiting List.
- o If the course is oversubscribed, you will not be able to complete a booking.
- o Course entries close 10 days before the course is due to commence.

4. Course Confirmation

- Your Locker account will show as a completed booking for the course upon successful registration.
- A booking confirmation with the final details will be sent via email after successful registration and payment.
- Please ensure that your date of birth, email and phone number are up to date and correct on your membership profile.

5. Cancellations and Amendments

- Courses are fully funded by candidates. There is no flexibility in payments or attendance.
- More than 28 days before course commences a full refund will be given.
- Less than 28 days before course commences, we will only provide a full refund or transfer to another course where evidence can be provided supporting exceptional circumstances for non-attendance of the course.
- Exceptions may be made on production of a medical certificate confirming the candidate is not fit to attend the course.
- Less than 7 days before the course commences there will be no refund or transfer under any circumstances. All days must be attended with no exceptions, and no courses are transferable from one course to another.

- If England Boxing are required to cancel a course, a full refund of fees paid will be issued, and under no circumstances will we be responsible for any further losses
- For any queries or to submit requests please contact: <u>support@englandboxing.zendesk.com</u>

6. Data Protection

- Candidate information is used solely for the course and only shared with the England Boxing Coach Educator.
- Once certified, your qualification will be updated on your membership profile under the coach qualification section.
- o Coaching status can be confirmed to third parties upon request.

7. Reasonable Adjustments

When you book onto a course via The Locker, you will have the option of adding any Reasonable Adjustment requests. Where possible, England Boxing will work with you to accommodate these. If you are unable to add your Reasonable Adjustments via The Locker, please complete the reasonable adjustment request form here <u>Reasonable Adjustments Request 2</u>

8. Membership and Coaching Conditions

- Membership includes insurance coverage as a qualifying coach for the duration of the course.
- While qualifying, you may not coach independently under the new level until full certification is achieved.
- You must maintain active membership throughout the course for insurance and qualification eligibility.
- On successful completion, you must meet the minimum requirements of the course to obtain your certificate and coaching license. These can be found here
- o All coaches are recommended to obtain their own public liability insurance.

9. Code of Conduct

- We expect our candidates taking in part in all courses to always adhere to the code and respect the spirit of fair play in boxing. This incorporates respect for others and always participating with the right spirit. Respect for the rights, dignity and worth of others. Protect themselves and others involved in the sport from verbal or physical abuse and threatening or intimidating behaviour. Never use inappropriate language or gestures. We operate a zero-tolerance approach and will not tolerate any abuse of any England Boxing members by any means
- All our coach educators have the right to recommend removal from any course, any candidate(s) that they feel are in breach of the code of conduct.

10. Course Feedback

 We welcome feedback. If you would like to comment on your experience from any of our courses, please contact <u>support@englandboxing.zendesk.com</u> clearly marking the email **Course** Feedback.

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